**Gymnastics Coach**

**Reporting to**

**Reporting to the Gymnastics Programme Manager**

**YOUR ROLE…**

In this role you will deliver an excellent service to our customers through the provision of high-quality coaching for Gymnastics Trafford.

You will be responsible for delivering a quality coaching experience to customers, playing your part in increasing awareness of the move brand and developing our business whilst leading sessions with other coaches and assistant coaches.

Your role ultimately will give inspirational experiences, creating passion and excitement to the people of Trafford.

**Our Vision**

Inspire and create opportunities for the people of Trafford to move more and live longer, healthier, happier lives

**Our Purpose**

Move More Everyday

**Our Strategic Outcomes**

Improving Health outcomes for all

Excellent facilities, activities and programs

Net zero by 2038

**YOUR SPECIFIC TASKS AND RESPONSIBILTIES INCLUDE BUT WILL NOT BE LIMITED TO**

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| 1. To deliver high quality gymnastics classes |
| 1. To work closely with the Gymnastics Programme Manager to develop the gymnastics programme. |
| 1. To deliver excellent customer service to all customers on the gymnastics programme. |
| 1. To carry out administrative tasks such as:  * Taking registers * Maintaining progress records |
| 1. Be proactive in handing difficult situations and communicating feedback to parents where necessary. |
| 1. Contribute to the planning of the gymnastics sessions and the gymnastics programme. |
| 1. Mentor and support younger and less experienced coaches and volunteers. |
| 1. To keep up to date with any updates and changes from British Gymnastics. |
| 1. To host and deliver birthday parties at centre. |
| 1. Support on any projects as directed by your General Manager or Senior Leadership team. |
| 1. To live and promote Trafford Leisure’s vision, purpose and strategic aims. |
| 1. To communicate and work closely with the Gymnastics Programme Manager to manage challenging situations that may arise. |
| 1. To attend any courses or CPD as requested by the Gymnastics Programme Manager. |
| 1. Any other activities as required for your role requested by the Gymnastics Programme Manager or the General Manager. |

**YOUR EDUCATION, EXPERIENCE, KNOWLEDGE, SKILLS, AND BEHAVIOURS**

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| **EDUCATION AND QUALIFICATIONS** |
| 1. Level 1 / Level 2 British Gymnastics Qualification or Activity Leader |
| 1. Level 3 British Gymnastics (Desirable) |
| 1. Pre School Gymnastics Qualification (Desirable) |
| **EXPERIENCE** |
| 1. Experience in coaching gymnastics in a recreational setting. |
| 1. Experience of working with others to provide a quality service |
| 1. Experience of planning, developing and the delivery of programmes/activities in a gymnastics setting. |
| 1. Experience of hosting and delivering gymnastics birthday parties (Desirable) |
| **SKILLS AND ABILITIES** |
| 1. Working knowledge of health and safety policies and procedures. |
| 1. Remain calm and resilient when faced with challenging situations. |
| 1. Proven ability to communicate effectively, building positive relationships with customers, colleagues, partners and stakeholders. |
| 1. Ability to communicate in both written and verbal forms in a clear concise manner |
| 1. A passion for excellent customer service. |
| **KEY BEHAVIOURS** |
| 1. Self-motivation and personal drive to manage competing priorities and meet deadlines |
| 1. Flexible, creative, and innovative to meet the needs of the business. |
| 1. A professional and customer focussed approach who inspires improvement and development in people, performance, and processes. |
| 1. Personal commitment to ensure activities and services are equally accessible and appropriate to the diverse needs of the customer. |
| **OTHER** |
| 1. A willingness to consent to and apply for an enhanced disclosure check. |