**CLEANER**

**Reporting to Assistant Manager**

**YOUR PERSONAL PROFILE**

**YOUR ROLE…**

As a Cleaner, your keen eye for detail will ensure our changing rooms, toilets, reception area, and studios are always spotless and welcoming. You'll play an important part in creating a great experience for our members by maintaining high standards of cleanliness while offering a friendly and helpful presence.

**Our Vision**

Inspire and create opportunities for the people of Trafford to move more and live longer, healthier, happier lives

**Our Purpose**

Move More Everyday

**Our Strategic Outcomes**

Improving Health outcomes for all

Excellent facilities, activities and programs

Net zero by 2038

**YOUR SPECIFIC TASKS AND RESPONSIBILTIES INCLUDE BUT WILL NOT BE LIMITED TO**

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| 1. Owning and managing the cleaning for your centre in all areas ensuring that first class presentation standards are always delivered
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| 1. Adhere to COSHH regulations, ensuring the correct use and storage of cleaning chemicals and equipment.
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| 1. Recording cleaning duties on checklists and maintain company standard.
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| 1. Working with your Manager to continuously improve the service, feeding in your knowledge and

ideas to make sure that we are meeting the needs of our customers |

**YOUR EDUCATION, EXPERIENCE, KNOWLEDGE, SKILLS, AND BEHAVIOURS**

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| **EXPERIENCE** |
| 1. Previous cleaning experience in a similar environment  |
|  **SKILLS AND ABILITIES** |
| 2. Attention to detail |
| 3. Familiarity and compliance with sanitary and hygiene regulations  |
| 4. A passion for excellent customer service |
| **KEY BEHAVIOURS** |
| 8. Good time management |
| 9. Reliability  |
| 10. A thorough, professional approach |
|  **OTHER** |
| 11. Ensure the safety and well-being of all individuals by adhering to safeguarding policies, and promptly alert the Safeguard Lead of any concerns, incidents, or potential risks. |

**07.11.24**